

To All UKSA Members

UK Shareholders Association

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Dear Member,

On the following pages are a number of questions about yourself and the activities of UKSA. Your board feels that it is a good idea to try and get more feedback from members on certain issues, and learn how we can improve our services to members. Also if we are to market our services effectively to new members, it helps us a great deal to know the background of our existing members.

Without knowing your views and circumstances, it is difficult for us to decide what our policies should be and where our effort and resources should be concentrated. Please complete the survey, which shouldn't take you very long, and return it to the address at the foot of the last page (not to that above), or fax it 020-8295-0378. Thank you for your assistance. Any analysis of the survey results will be published in a future edition of our "Private Investor" newsletter.

Please tick the appropriate box or boxes to the right of each question. Note that if yours is a "joint" membership then could the person who first applied for membership, or who has the most interest in UKSA activities, please complete it.

Note that all the answers you give to this questionnaire will be held by UKSA in the strictest confidence and only summary totals published. You can also return it anonymously if you wish.

Yours sincerely



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<p>1. How long have you been a member of UKSA?</p>	<p>Less than one year <input type="checkbox"/></p> <p>Between 1 and 2 years <input type="checkbox"/></p> <p>Between 2 and 3 years <input type="checkbox"/></p> <p>Between 3 and 4 years <input type="checkbox"/></p> <p>Between 4 and 5 years <input type="checkbox"/></p> <p>Between 5 and 6 years <input type="checkbox"/></p> <p>More than 6 years <input type="checkbox"/></p>
<p>2. How old are you?</p>	<p>30 years or less <input type="checkbox"/></p> <p>31 to 39 <input type="checkbox"/></p> <p>40 to 49 <input type="checkbox"/></p> <p>50 to 59 <input type="checkbox"/></p> <p>60 to 69 <input type="checkbox"/></p> <p>70 to 79 <input type="checkbox"/></p> <p>80 or more <input type="checkbox"/></p>
<p>3. What sex are you?</p>	<p>Male <input type="checkbox"/></p> <p>Female <input type="checkbox"/></p>
<p>4. Which region of UKSA do you belong to?</p>	<p>South-East <input type="checkbox"/></p> <p>South-West <input type="checkbox"/></p> <p>Midlands <input type="checkbox"/></p> <p>North-East <input type="checkbox"/></p> <p>North-West <input type="checkbox"/></p> <p>Scotland <input type="checkbox"/></p> <p>Don't know <input type="checkbox"/></p>
<p>5. How many UKSA meetings did you attend in the last year (excluding "company analyst" type meetings such as company visits, and the UKSA Annual General Meeting)?</p>	<p>None <input type="checkbox"/></p> <p>One <input type="checkbox"/></p> <p>2 to 5 <input type="checkbox"/></p> <p>6 to 10 <input type="checkbox"/></p> <p>More than 10 <input type="checkbox"/></p> <p>Don't know <input type="checkbox"/></p>
<p>6. If you answered "none" to the above question, please indicate why (tick all that apply). If "other" is given as the reason, please explain below:</p> <p>_____</p> <p>_____</p>	<p>Age or infirmity <input type="checkbox"/></p> <p>Inconvenient locations <input type="checkbox"/></p> <p>Inconvenient dates/times <input type="checkbox"/></p> <p>Subjects of little interest <input type="checkbox"/></p> <p>Other <input type="checkbox"/></p>
<p>7. If you attended at least one meeting, how do you rate the quality and usefulness of UKSA meetings?</p>	<p>Very Poor <input type="checkbox"/></p> <p>Poor <input type="checkbox"/></p> <p>Average <input type="checkbox"/></p> <p>Good <input type="checkbox"/></p> <p>Very Good <input type="checkbox"/></p> <p>No opinion <input type="checkbox"/></p>

<p>8. How would you like to see UKSA meetings improved? Please write in suggestions below:</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	
<p>9. If there are particular subjects you would like discussed, or on which you would like some education supplied, please list below:</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	
<p>10. How many UKSA "company analyst" type meetings (ie. company visits) did you attend in the last year?</p>	<p>None <input type="checkbox"/></p> <p>One <input type="checkbox"/></p> <p>2 to 5 <input type="checkbox"/></p> <p>6 to 10 <input type="checkbox"/></p> <p>More than 10 <input type="checkbox"/></p> <p>Don't know <input type="checkbox"/></p>
<p>11. Do you have access to the internet and use email?</p>	<p>Yes <input type="checkbox"/></p> <p>No <input type="checkbox"/></p>
<p>12. If the answer to the above question is yes, how many times have you looked at the UKSA web site in the last three months?</p>	<p>None <input type="checkbox"/></p> <p>One <input type="checkbox"/></p> <p>2 to 5 <input type="checkbox"/></p> <p>6 to 10 <input type="checkbox"/></p> <p>More than 10 <input type="checkbox"/></p> <p>Don't know <input type="checkbox"/></p>
<p>13. How do you rate the quality and usefulness of the UKSA web site?</p>	<p>Very Poor <input type="checkbox"/></p> <p>Poor <input type="checkbox"/></p> <p>Average <input type="checkbox"/></p> <p>Good <input type="checkbox"/></p> <p>Very Good <input type="checkbox"/></p> <p>No opinion <input type="checkbox"/></p>
<p>14. How would you like to see the UKSA Web Site improved? Please write in suggestions below:</p> <p>_____</p> <p>_____</p>	

<p>15. How do you rate the quality and usefulness of the UKSA Newsletter (now called "The Private Investor", formerly "Update")?</p>	<p>Very Poor <input type="checkbox"/> Poor <input type="checkbox"/> Average <input type="checkbox"/> Good <input type="checkbox"/> Very Good <input type="checkbox"/> No opinion <input type="checkbox"/></p>
<p>16. How would you like to see the Newsletter improved? Please write in suggestions below:</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	
<p>17. Which daily or weekend newspapers do you read (tick all that apply and list others below)?</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>The Times <input type="checkbox"/> Daily Telegraph <input type="checkbox"/> Guardian <input type="checkbox"/> Daily Mail <input type="checkbox"/> Independent <input type="checkbox"/> Daily Express <input type="checkbox"/> Daily Mirror <input type="checkbox"/> Financial Times <input type="checkbox"/> Observer <input type="checkbox"/> Sunday Business <input type="checkbox"/> Sunday Telegraph <input type="checkbox"/> Other <input type="checkbox"/></p>
<p>18. Which financial magazines or "tip sheets" do you read on a regular basis (tick all that apply and list others below)?</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>Investors Chronicle <input type="checkbox"/> Shares Magazine <input type="checkbox"/> Investment Week <input type="checkbox"/> Investment Trusts <input type="checkbox"/> Money Management <input type="checkbox"/> Money Observer <input type="checkbox"/> Economist <input type="checkbox"/> What Investment <input type="checkbox"/> Techinvest <input type="checkbox"/> Penny Share Guide <input type="checkbox"/> Momentum Investor <input type="checkbox"/> Share Watch <input type="checkbox"/> IfG <input type="checkbox"/> Outstanding Companies Dig. <input type="checkbox"/> Other <input type="checkbox"/></p>
<p>19. Which financial web sites do you use on a regular basis (tick all that apply and list others below)?</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>Financial Times (ft.com) <input type="checkbox"/> Hemscott <input type="checkbox"/> Digital Look <input type="checkbox"/> ADFN <input type="checkbox"/> Motley Fool <input type="checkbox"/> Investors Chronicle <input type="checkbox"/> UK-Wire (Financial Express) <input type="checkbox"/> Citywire <input type="checkbox"/> Other <input type="checkbox"/></p>

<p>20. Do you use a portfolio management software product, or an internet web site, to maintain and manage your share portfolio electronically?</p>	<p>Yes <input type="checkbox"/></p> <p>No <input type="checkbox"/></p>
<p>21. If the answer to the above is yes, please indicate which products or services you use (tick all that apply and list others below)?</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>Sharescope <input type="checkbox"/></p> <p>InvestorEase <input type="checkbox"/></p> <p>Synergy <input type="checkbox"/></p> <p>Update <input type="checkbox"/></p> <p>Hemscott <input type="checkbox"/></p> <p>Digital Look <input type="checkbox"/></p> <p>ADFN <input type="checkbox"/></p> <p>Rely on Brokers Service <input type="checkbox"/></p> <p>Other <input type="checkbox"/></p>
<p>22. How many different publicly quoted company shares do you have in your portfolio (including those held in joint names or in the name of your spouse)? Include holdings in Investment Trusts and those held in PEPs, ISAs and SIPPs, but exclude Unit Trusts, OEICS and insurance or other managed funds.</p>	<p>10 or less <input type="checkbox"/></p> <p>11 to 20 <input type="checkbox"/></p> <p>21 to 30 <input type="checkbox"/></p> <p>31 to 40 <input type="checkbox"/></p> <p>41 to 50 <input type="checkbox"/></p> <p>51 to 60 <input type="checkbox"/></p> <p>61 to 70 <input type="checkbox"/></p> <p>71 to 80 <input type="checkbox"/></p> <p>81 to 90 <input type="checkbox"/></p> <p>91 to 100 <input type="checkbox"/></p> <p>More than 100 <input type="checkbox"/></p>
<p>23. How are the above shares held? In paper share certificates, as "dematerialised" holdings in nominee accounts (ie. a company nominee service or brokers nominee account), or as a Personal Crest Member. Tick the main method of holding only. Ignore PEP, ISA and SIPP nominee accounts.</p>	<p>Certificated <input type="checkbox"/></p> <p>Nominee account <input type="checkbox"/></p> <p>Personal Crest Member <input type="checkbox"/></p>
<p>24. What is the total current value of your publicly quoted share portfolio? Note: please omit this question if you are concerned about confidentiality, or leave your name/address off the bottom of the form.</p>	<p>£10,000 or less <input type="checkbox"/></p> <p>£11,000 to £50,000 <input type="checkbox"/></p> <p>£51,000 to £100,000 <input type="checkbox"/></p> <p>£101,000 to £200,000 <input type="checkbox"/></p> <p>£201,000 to £500,000 <input type="checkbox"/></p> <p>£501,000 to £1,000,000 <input type="checkbox"/></p> <p>£1,000,000 to £2,000,000 <input type="checkbox"/></p> <p>£2,000,000 to £5,000,000 <input type="checkbox"/></p> <p>More than £5,000,000 <input type="checkbox"/></p>
<p>25. How do you trade shares? Tick all that apply and write in the names of the stockbrokers used below.</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>By phone <input type="checkbox"/></p> <p>Via the internet <input type="checkbox"/></p> <p>By post <input type="checkbox"/></p> <p>Through local bank <input type="checkbox"/></p> <p>Other <input type="checkbox"/></p>

<p>26. How do you rate the value of your UKSA membership subscription in terms of "value for money"?</p>	<p>Very Poor <input type="checkbox"/></p> <p>Poor <input type="checkbox"/></p> <p>Average <input type="checkbox"/></p> <p>Good <input type="checkbox"/></p> <p>Very Good <input type="checkbox"/></p> <p>No opinion <input type="checkbox"/></p>
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<p>27. What would you like UKSA to do more of in future? Tick all that apply and write comments or suggestions in below in addition.</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>More meetings <input type="checkbox"/></p> <p>More company campaigns <input type="checkbox"/></p> <p>More policy campaigns <input type="checkbox"/></p> <p>Improve the newsletter <input type="checkbox"/></p> <p>More educational activities <input type="checkbox"/></p> <p>More internet services <input type="checkbox"/></p> <p>Publish investment guides <input type="checkbox"/></p> <p>Provide investment advice <input type="checkbox"/></p> <p>Provide discounts on financial services <input type="checkbox"/></p> <p>Other <input type="checkbox"/></p>
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28. Which of the following do you think should be major campaigning issues for UKSA? Tick all that apply.

Excessive directors pay

The enfranchisement of shareholdings in nominee accounts

Other aspects of the Company Law Reform Bill.....

The responsibilities and accountability to shareholders of auditors

Corporate governance in AIM companies

The failure of institutions to use their votes and influence

Share buybacks in the market instead of dividend payments.....

Other issues (please list below).....

29. Please enter below any general suggestions you have to improve the activities of UKSA, expand our influence or expand our membership (continue on a separate sheet if necessary).

It would be helpful to have your name and address (including post code) below in case there are any questions but you can leave it blank if you wish:

Name _____

Address: _____

Please return this survey to the following address: UKSA, PO Box 62, Chislehurst, BR7 5YB, or fax it to 020-8295-0378.